

1) What went well.....

- ***Everything (x3)***
- ***Well planned and organized (x2)***
- ***Tips and Tales from EHR leads (x6)***
- ***Great to exchange info/learn from others***
- ***Great PCMH presentation from Betty Hanna (x7)***
- ***Subjects were friendly for everyone not just clinicians***
- ***Liked the SISU support ticket presentation***
- ***SMC demo was excellent (x3)***
- ***Meeting/sharing with others (x3)***
- ***Members sharing information (x4)***
- ***“Reports” discussion was excellent***
- ***Sharing best practices***
- ***Liked patient portal – would like actual demo***
- ***Great info for networking, MU, Future planning***
- ***Love the jump-drives (x2)***
- ***Love the work-group sessions (x4)***
- ***Need more time (x2)***
- ***Excellent learning opportunity for all staff and Director’s (x2)***
- ***Love the goodie baskets***
- ***Good to have Leah and Alayna present for questions***
- ***Appreciate the designated seating***

2) Areas of Improvement....

- ***Different Seating (Horseshoe table arrangement) (x2)***
- ***Nothing (x2)***
- ***Need better parking***
- ***Little too long***
- ***More focused time for providers (but hard to commit to 1 ½ days)***
- ***More time to visit one on one***
- ***Assigned seating should be done by position (nurses, directors, etc.)***
- ***Phone presentations are difficult to focus on/Didn't like portal presentations (x2)***
- ***Round tables are not good for presentations***
- ***Need more time (x3)***

3) Logistics.....

- ***Rather be at Fitgers (x5)***
- ***Nice (x2)***
- ***Food was good (x3)***
- ***Great location (x2)***
- ***Not the best room (pillars) (x4)***
- ***Room too cold (x5)***
- ***Ugly room***
- ***Not a fan of the Holiday Inn***
- ***Great facility (x2)***